

North Walsham Junior, Infant School and Nursery Federation

Parent/Carer and Visitor Code of Conduct

*We are very fortunate to have supportive and friendly parents.*

Our parents recognise that educating children is a process that involves partnership between home and school and understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we welcome and encourage parents/carers to participate fully in the life of our school and thank them for their engagement.

The purpose of this policy is to provide a reminder to all parent/carers and visitors to our school about expected conduct so that we can *work together* to ensure a safe and positive school environment for our children.

Respect and concern for others

We expect parents/carers and visitors to show respect and concern for others by:-

- supporting the ethos of our school by setting a good example in their own speech and behaviour towards all members of the school community;
- working together with staff for the benefit of children. This includes approaching the school to resolve any issues of concern and to discuss and clarify specific events in order to bring about a positive solution;
- reinforcing the schools' policy on Behaviour;
- respecting the learning environment appropriately (both in school and off site),
- parking with consideration and respect for others when delivering and collecting children from school.

In order to support a peaceful and safe school environment, the school does not tolerate:-

- disruptive behaviour which interferes with the operation of a classroom, an office area or any other part of the school grounds;
- using loud and/or offensive language or displaying temper;
- threatening harm or the use of physical aggression towards another adult or child. This includes approaching someone else's child in order to discuss or chastise them and physical punishment against your own child on school premises. (Some actions may constitute an assault with legal consequences.);
- damaging or destroying school property;
- abusive, threatening, malicious or inflammatory emails, phone or social network messages
- smoking, vaping, consumption of alcohol or other drugs or accessing the school site whilst intoxicated;

The above behaviours on school premises will be reported to the appropriate authorities and Governors may prohibit an offending adult from entering the school grounds to safeguard our school community.

Parents/Carers and visitors are not expected to post pictures of pupils other than their own children on social networking sites, without the express permission of the other children's parents.

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents/pupils. We consider the use of social media websites in this way as unacceptable and not in the best interests of the children or the whole school community.

Any concerns a parent/carer or visitor has should be made through the appropriate channels by speaking to the class teacher, the Headteacher (or senior member of staff) or Governors, so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that any pupil or parent/carer of a child/ren being educated at our schools is found to be posting libellous, malicious, fictitious or defamatory comments about any member of the school community on Facebook or Twitter or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site.

All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report content or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.